

Our programmes are tailored with the individual in mind.

As Workforce Singapore's appointed Career Matching Provider, we take pride in delivering high quality services to create a positive change to the Singapore labour market and enable better lives.

We work with individuals to provide guidance, support and training. Through our coaching, workshops and training we believe everyone can find the right job and improve their life through work.

We are Ingeus.

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1. Conversation Session With Minister For Manpower On Job Search Challenges

On 27 June 2025, Ingeus was invited to send a Coach representative, to participate in a ministerial discussion on Singapore job market challenges. One of our career coaches, Steven Chong, volunteered to participate in the discussion. Hosted by Workforce Singapore (WSG), the Minister of Manpower, Dr. Tan See Leng had a chat, with representatives from all the service providers of the Career Matching programme (CMP), including volunteers from the Volunteer Career Adviser (VCA) programme.

Preparatory work was done days before the meeting, statistics were collated, in anticipation of the discussion. Participants were gathered an hour before the minister's arrival, to get to know each other and set the stage for the discussion.

The minister arrived early, got to know all the participants, and gave his assessment on the current employment support in Singapore and what is expected in the horizon.

The minister shared that the current employment support in Singapore has been good, and he thanked all the service providers, for the services rendered to Singaporeans. He understands the challenges involved, as he gets to meet some of the job seekers, during his weekly meet-the-people sessions for his constituents.

At the same time, he provided some foresights, into the factors that may continue to impact employment, going forward. Global political uncertainties, technological disruptions, ageing population with extended retirement age, are some of the major challenges.

The minister discussed with the representatives on the possible interventions/solutions to alleviate the roadblocks & to ease the job market situation. Suggestions included better employer engagements, especially for the older job seekers, Government initiated programmes to educate employers, on hiring the more experienced professionals who brings deep knowledge and diversity to their work environment.

Additionally, experienced job seekers should consider non-traditional employment engagements, including portfolio careers, as non-traditional job arrangements like gigs are becoming more popular in the job market.

Ingeus appreciates the opportunity to contribute to such meaningful discussions and is grateful for the collective wisdom shared by fellow practitioners and the Minister himself. The session underscored the value of collaboration in navigating the complexities of the job market, and we look forward to more opportunities to share insights, improve support systems, and refine best practices for the betterment of Singapore's workforce.

- Career Coach, Steven Chong



2. Testimonials From Satisfied Clients Who Benefitted From Our Programme

I am writing to express my deepest gratitude to my coach **Mandy Fang**, for her outstanding support in securing an Administrative & Accounting role after a long career break. From the initial application to the final selection, Mandy has provided me with invaluable guidance by meticulously preparing me for job interviews and offering unwavering encouragement.

What distinguishes Mandy is her integrity, expertise, and genuine commitment to helping her candidates succeed. She stands out for her selflessness and dedication to public service. Her personalized advice, based on her many years of experience, were essential in my success. Thanks to Mandy's efforts that I now have the privilege to be a part of Singapore's workforce.

I will forever be grateful for her support and would gladly endorse her services to future candidates.

With sincere appreciation. - **Ifrath Chowdhury**

From the very first day, **Hamidah Puteh**, my career coach, showed utmost dedication in guiding me towards a new job. She gave me an overview of Ingeus' services as well as what I can be prepared for going forward in my job search which prepared me for the journey ahead. This was highly informative and gave me the support I needed to start my job search again after a long period of unemployment.

She's brimming with knowledge on different job sectors, is super sharp at giving interview technique advice and bringing out the best in me. She even helped me a few times on her own personal time, which shows her unwavering dedication. Hamidah has also been a much-needed voice of reason during dark times. Her words of encouragement kept me motivated in my job search journey.

Thankful to Ingeus' employment services that surfaced a suitable job opening, where I was successful in the interview & got the job. This was the job I was hoping for to pivot out of a declining industry into one with better growth prospects. No small feat for a mature candidate in her mid-forties! Hamidah's dedication, winning personality, sharp insights, career analytical skills and experience at coaching are qualities I've always admired in her and I'm so grateful that she is my coach. - **Chen YL**

3. Career Accelerator Workshops Promotion

“ Looking to rejoin the workforce? Ingeus is here to help you take that next step with confidence! Our 5 Career Accelerator workshops are tailored to make your transition smoother and more rewarding. Whether it's perfecting your job search strategies, crafting eye-catching resumes that showcase your strengths, or acing interviews with ease, we'll equip you with the tools to shine.

Dive into building a standout LinkedIn profile, master the art of networking, and regain the professional momentum you need to thrive in today's competitive job market. Designed for impact, clarity, and confidence, these workshops are your gateway to a fresh, successful start. Let's unlock your potential together! - Career Coach, **Conrad Chew**.

”

- Module 1
Job Search Mastery
- Module 2
Resume & Cover Letter Preparation
- Module 3
Successful Interview Techniques
- Module 4
Build Personal Branding on LinkedIn
- Module 5
Networking & Elevator Pitch

- Identify industries/job hotspots in seconds using modern online tools and information
- Techniques to get noticed by headhunters and generate more interview opportunities
- Beat the ATS and also save precious hours scrolling through pages of job listings
- Know what is required for CVs today
- Create a CV that appeals to employers by focusing on your value proposition
- Prepare an effective and personalised cover letter
- Interview coaching using proven techniques
- Overcome tough interview questions effectively
- How to prepare before you go for the interview
- Develop an online personal branding statement that differentiates you from others
- Learn how to apply it to develop a powerful LinkedIn account that gets the attention of recruiters
- Understand your core competencies and leverage on your unique set of skills and experience
- Learn techniques and tips to overcoming barriers to networking and network with ease
- Discover ways to find networking opportunity and follow up meaningfully
- Develop and deliver your elevator pitch for networking or when you meet with employers



Module 1 Job Search Mastery	Module 2 Resume & Cover Letter Preparation	Module 3 Successful Interview Techniques	Module 4 Build Personal Branding on LinkedIn	Module 5 Networking & Elevator Pitch
27 Oct 2025 17 Nov 2025 08 Dec 2025	28 Oct 2025 18 Nov 2025 09 Dec 2025	30 Oct 2025 20 Nov 2025 11 Dec 2025	03 Nov 2025 24 Nov 2025 15 Dec 2025	04 Nov 2025 25 Nov 2025 16 Dec 2025

October - December Timetables

Date	Time	Module Title	Email Address
27/10/2025 (Monday)	1.30pm - 4pm	M1: Job Search Mastery	CA.M1@ingeus.com.sg
28/10/2025 (Tuesday)	1.30pm - 4.30pm	M2: Resume & Cover Letter Preparation	CA.M2@ingeus.com.sg
30/10/2025 (Thursday)	1.30pm - 4.30pm	M3: Successful Interview Techniques	CA.M3@ingeus.com.sg
03/11/2025 (Monday)	1.30pm - 3.30pm	M4: Build Personal Branding on LinkedIn	CA.M4@ingeus.com.sg
04/11/2025 (Tuesday)	1.30pm - 5pm	M5: Networking & Elevator Pitch	CA.M5@ingeus.com.sg

Date	Time	Module Title	Email Address
17/11/2025 (Monday)	1.30pm - 4pm	M1: Job Search Mastery	CA.M1@ingeus.com.sg
18/11/2025 (Tuesday)	1.30pm - 4.30pm	M2: Resume & Cover Letter Preparation	CA.M2@ingeus.com.sg
20/11/2025 (Thursday)	1.30pm - 4.30pm	M3: Successful Interview Techniques	CA.M3@ingeus.com.sg
24/11/2025 (Monday)	1.30pm - 3.30pm	M4: Build Personal Branding on LinkedIn	CA.M4@ingeus.com.sg
25/11/2025 (Tuesday)	1.30pm - 5pm	M5: Networking & Elevator Pitch	CA.M5@ingeus.com.sg

Date	Time	Module Title	Email Address
08/12/2025 (Monday)	1.30pm - 4pm	M1: Job Search Mastery	CA.M1@ingeus.com.sg
09/12/2025 (Tuesday)	1.30pm - 4.30pm	M2: Resume & Cover Letter Preparation	CA.M2@ingeus.com.sg
11/12/2025 (Thursday)	1.30pm - 4.30pm	M3: Successful Interview Techniques	CA.M3@ingeus.com.sg
15/12/2025 (Monday)	1.30pm - 3.30pm	M4: Build Personal Branding on LinkedIn	CA.M4@ingeus.com.sg
16/12/2025 (Tuesday)	1.30pm - 5pm	M5: Networking & Elevator Pitch	CA.M5@ingeus.com.sg



4. Resources For Your Personal Journey

VOLUNTEER CAREER ADVISORS INITIATIVE

The Workforce Singapore (WSG) Volunteer Career Advisors (VCA) initiative is a community-driven effort designed to support individuals in navigating their career journeys with confidence. Launched with the aim of fostering career resilience and growth, the initiative connects individuals with industry experts from diverse industries who volunteer their time and expertise.

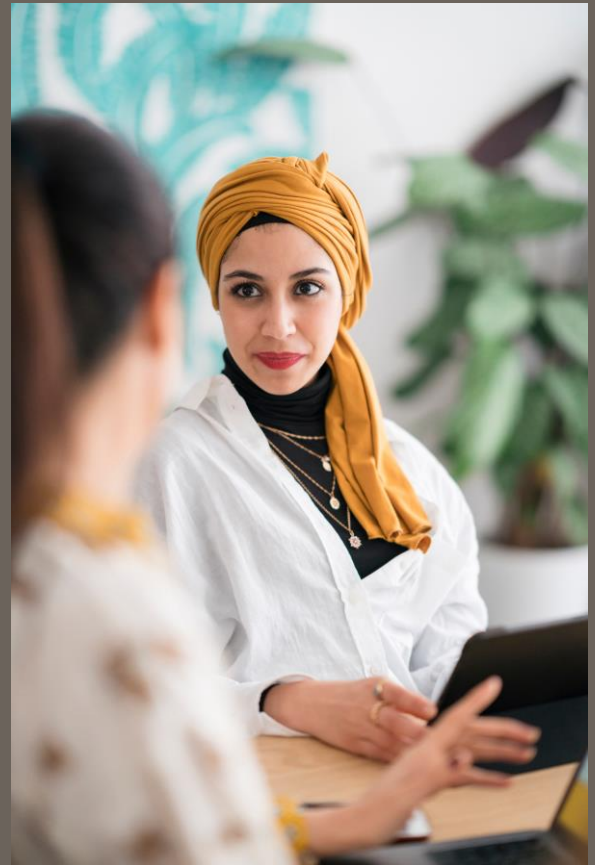
Led by WSG, this initiative brings together industry professionals - Volunteer Career Advisors - who leverage their real-world experience to:

- Share career advice tailored to specific sectors and occupations
- Offer insights on industry trends, emerging skills, and job opportunities
- Connect peers to relevant resources and networks

The initiative currently supports key sectors such as Information & Communication Technology, Electronics, Healthcare, Logistics & Supply Chain, Sustainability, and more.

For anyone who wants to get sector-specific insights and guidance, just hop onto this portal!!

[View all participating sectors and find a VCA here.](#)



Supporting



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Survey

**We appreciate
your feedback**

Do look out for our survey link which will be emailed to you and help to complete the survey. Thank you!

You can also contact us at: <https://ingeus.com.sg/contact-us>